TELECOM ADVISORY
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The future of telecommunications regulation

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1. Introduction

The formulation of telecommunications policy and definition of regulatory frameworks is at a transition point

- The phase opened with the privatization of BT by the Thatcher administration and the openning of competition after the formulation of equal access in LD and the Telecommunications Act in the United States is reaching a point of transition
- The expectation of an industry comprised of a multiplicity of players at each stage of the value chain competing based on their own services platforms is giving way to a structure dominanted by a few incumbents, three at best
- Furthermore, the need to upgrade access networks to accommodate growing bandwidth requirements can only be met by new networks, exhibiting high economies of scale; this increases the reliance on incumbents, which are the only players capable of committing large capital
- Finally, while the industry has achieved tremendous growth, particularly in wireless and, less so, in broadband, the "digital divide" risks becoming a permanent ficture of future societies unless governments act decisively
- Based on these issues, it is pertinent to start to examine the future role of regulation and telecommunications policy
 - What should the retail pressure points be (wholesale pricing, retail pricing, access, others)?
 - Is the asymmetric model still viable?
 - How do we ensure that adequate capital is invested in the future networks?

The following presentation covers four areas of analysis

- What have we learned from the past years of regulatory experience (review of the US case of unbundling)?
- What are the trends that are driving a reexamination of the regulatory framework?
- What is the expected new mode of regulation?
- Do we expect a convergence of regulatory models across countries or different models?



Key messages

- Regulatory policies, as is the case with any strategic plan, should be defined based on the need to achieve key objectives
- Conceived as a public good, the objectives most commonly cited refer to the need of making the services accessible to broadest universe of users
- However, in many instances the implementation of policies driven by universal access or equality concerns may result in contradictory or negative effects
- Furthermore, it is common to see that the lack of careful definition of objectives to be maximized can lead to misunderstandings and sterile debate
- Therefore, it is critical that the definition of regulatory policies be preceded by a debate of which objectives are we trying to maximize
- Furthermore, having defined those objectives it is critical to conduct the policy definition process based on the quantitative assessment of potential impact; once the policies have been implemented, it is critical to conduct an assessment of their results in order to learn from or successes and mistakes

A process aimed at defining a regulatory policy framework typically involves four tasks

FORMULATION OF REGULATORY POLICIES



As a starting point, regulatory policies in telecommunications have to be defined based on a clear stipulation of objectives to be attained

- In general terms, the objectives that are typically raised when it comes to defining regulatory frameworks evoke the provisioning of services at reasonable prices
 - Access by the population to advanced information and communications technologies and services (for example, broadband)
 - Reduction of prices to prevent them from becoming an obstacle to service adoption and usage (mobile roaming)
 - Closing of the digital divide
- Beyond these objectives, policy makers tend to mention (albeit less frequently) those referred to the need to increase adoption of telecommunications services by the productive side of the national economy
 - Increase of productivity of labor
 - Export promotion
 - Creation of geographic clusters of economic growth
- Finally, there are other objectives that are rarely mentioned publicly but are brought up in all internal discussions
 - Consolidation of "national champions"
 - Gathering of resources for the national treasury as a result of fiscal policies or license auctioning
 - National security and cultural hegemony

In many cases, the lack of analysis of the potential impact of the policy might lead to a result that is contrary to the original intent

IMPACT OF LOCAL LOOP UNBUNDLING IN THE UNITED STATES

- Wholesale price control of unbundled loops led to an erosion of subsidies
 utilized to attain universal service objectives
- Unbundled local loops resulted in a negative impact on voice service quality and affected the resilience of the public network
- Local loop unbundling policies benefited upscale residential markets in metropolitan markets where cream-skimming competition usually develops
- Contrary to the theory of investment ladder, loop loop unbundling policies resulted in a significant reduction in the rhythm of innovation and capital investment

Loop unbundling rates led to an erosion of universal service subsidies

UNITED STATES: FIRST NEGATIVE IMPACT OF UNBUNDLED LOOPS



First, the unbundling rate structure led to the incumbent's share erosion in urban and suburban zones, where competition typically developed



As a result, share erosion in metro markets drove a decline in subsidies, and a potential increase in retail rural rates



The erosion of subsidies could be linked to a decline in teledensity in disadvantaged regions of the United States

UNITED STATES: PERCENTAGE OF HOUSEHOLDS WITH TELEPHONE SERVICE



Fuente: Gabel et al. (2005)

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Local loop unbundling has negatively affected the resilience of the public network

UNITED STATES: SECOND NEGATIVE IMPACT OF UNBUNDLED LOOPS

Policy Framework

- Network performance is the responsibility of network owner
- ILEC has universal service and service quality requirements for all areas
- CLECs do not have service quality requirements
- CLECs can access network without building their own facilities
- The unbundling framework defined a series of processes and platforms aimed at performing all network management and recovery functions for UNE-P lines on behalf of the CLECs



Policy Impact

- ILEC must provide repair and maintenance of entire network
- For UNE-P or UNE-L lines, customer first contacts CLEC and then the trouble is relayed to ILEC resulting in finger pointing and delays
- Less new investment in network



The launch of local loop unbundling caused a spike in trouble reporting and repair intervals that are just now being fixed

BELLSOUTH: SERVICE QUALITY INDICATORS



In the US, Local lop unbundling benefits accrued primarily to higher end consumers

UNITED STATES: THIRD NEGATIVE IMPACT OF UNBUNDLED LOOPS

Policy Framework

- UNE-P prices are costbased, therefore urban and suburban networks with greatest density are lowest cost
- Tariffs are socially-based and are higher in lower cost networks: urban and suburban



- Greatest arbitrage is in urban and suburban
- Negative arbitrage in rural and other high cost networks

Impact On Consumers

- Competition follows arbitrage to urban and suburban areas
- Rural consumers have limited to no choice
- Network investment focuses on urban and suburban and high cost rural networks are left stranded and dependent on subsidies



Voice local loop unbundling resulted in a significant slow down in innovation and new investment

UNITED STATES: FOURTH NEGATIVE IMPACT OF UNBUNDLED LOOPS



Voice Loop unbundling has resulted is a significant slow down in innovation and new investment: product offers were the same and severely reduced capital spending



In other cases, regulatory policies can satisfy objectives to be achieved but, in addition, have an impact in other relevant areas

- Pro-competition policies can dramatically affect the aggregate profitability of an industry...
 - Price wars
 - Over-investment in infrastructure
 - Over-spending in functions and activities which are not linked to the production of services (e.g. Advertising)
- ...or the loss of jobs,...
 - Resulting from the need to recover M&A premiums by generating synergies
- ...or the loss of resources by frictional effect
 - Lateral spending driven by either acquisitions or divestitures

For the original AT&T, the changes in regulatory policy and consequent management decisions were disastrous

AT&T STRUCTURE (1954-2005)

	OPERATING IMPACT	FINANCIAL IMPACT
Vertically integrated monopoly (1954- 1983)	 Reduced local competition, especially in residential markets Little competition in long distance Monopoly advantages 	 The cost of separation amounted to \$15 billion¹ Acces infrastructure: US\$11,3 billion Inter-intra LATA separation: US\$1.6 billion Legal: US\$0.9 billion Switching: US\$0,7 billion Redundant operator services: US\$0.5 billion
Structural separation (1984- 1989)	 Intense long distance competition Not allowed to enter in local or wireless businesses 	 Between 1984 and 1989, ATT's annual net income stayed at US\$1,94 billion
Vertical reintegration (1990-2000)	 Hypercompetitive LD market as result of RBOC entry Acquisition costs of McCaw, Media One, Telepoort and Capex for construction of redundant networks 	The acquisition costs of Teleport (US\$11.3 billionm), McCaw (US\$11.5 billion), Media One (US\$44 billion) rrepresented accumulated costs of US\$66.8 billion without any vertical or horizontal integration advantages ²
Separation (2001- 2005)	 Intense competition in Long Distance No possibility of entering local segment No more revenues from wireless after sale of business 	 Between 2003 and 2005 ATT EBITDA declined from US\$10.142 billion to US\$7.174 billion²

Sources: (1) Kraus, C.R. y Duerig A.R. (1988); (2) Annual Reports AT&T

The deregulation of the US local telecommunications market resulted in substantial employment losses, a portion of them due to over-investment

US: LOSS OF EMPLOYMENT IN THE TELECOMMUNICATIONS SERVICE SECTOR

	JOB LOSSES
Jan 2001 – Dec 2002	135,000
Feb 2003	6,169
March 2003	2,428
April 2003	11,397

Source: Columbia Insitute for Tele-information

In conclusion, one of the most important lessons learned from the US experience of past years is the importance of avoiding over-regulation

US: LESSONS LEARNED FROM THE REGULATORY EXPERIENCE

- Plan for piloting of decisions in order to base policy decisions on empirical evidence rather than opinions or qualitative predictions
- Assume a global and integrated vision of the regulatory process to avoid the "parcelization" of policies and gain the ability to understand the systemic impact of all initiatives
- De-bureaucratize the regulatory proces
- Use subsidies for universal service to resolve digital divide problems rather than relying on price manipulation
- Eliminate regulation of wholesale and retail prices, intervening only when there is no effective competition
- Plan for the convergence of regulatory frameworks as the platforms start converging
- Recognize that, since the industry is being affected by a new cyclicality, introduce adjustment mechanisms that are counter-cyclical (pricing?)



3. Drivers of future regulatory frameworks

The telecommunications industry will be confronting a new wave of regulation driven by five economic and political trends

• Confirmation of the role of information and communications technologies as platform for promoting social and economic development	
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• A growing return to scale in transport, distribution and access networks combined with an erosion of economies of scale in content production

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• Migration of productive capacity and innovation in high technology to emerging economies, particularly Asia

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• Entry of private equity and hedge funds which are acquiring financial and operational control of telecommunications operators

5

• Increasing importance of sub-sovereign initiatives, with state and local governments assuming responsibility for deploying infrastructure and services

The telecommunications industry will be confronting a new wave of regulation driven by five economic and political trends

1	• Confirmation of the role of information and communications technologies as platform for promoting social and economic development
2	• A growing return to scale in transport, distribution and access networks combined with an erosion of economies of scale in content production
3	• Migration of productive capacity and innovation in high technology to emerging economies, particularly Asia
4	• Entry of private equity and hedge funds which are acquiring financial and operational control of telecommunications operators
5	• Increasing importance of sub-sovereign initiatives, with state and local governments assuming responsibility for deploying

infrastructure and services

Key messages

- Research conducted over the past ten years has shown the impact that ICT, particularly telecommunications, have on economic growth and society as a whole
 - Productivity of ICT-intensive industries with spill-over effects on non-ICT intensive sectors
 - Job creation and enablers of labor cost arbitraging
 - Distribution efficiencies (price signalling, logistics, etc.)
- The assessment of socio-economic impact has been made primarily after observing the spectacular changes in technology adoption that occured during the 1990s
- The changes were fostered by two drivers: policy changes and technology innovation (with consequent price dramatic improvements)
- Yet, looking forward we need to determine whether the policiy frameworks predicated on unrestricted liberalization of the past decade are appropriate going forward
 - Will those frameworks continue to promote innovation and infrastructure investment?
 - Or, alternatively, could they play a negative role having an ultimate effect in limiting future ICT socioeconomic impact?

Research conducted until now has proven without any doubts the socio-economic impact of ICT

AREA OF IMPACT	BENEFIT
Productivity	•Total Factor productivity in ICT intensive and non intensive industries
Creation/location of enterprises	•Relocation of enterprises as a function of availability of high capacity telecommunications (as one of many factors) and quality of life (driven by communications services availability in hospitals, schools, etc.)
Employment	 Creation of employment resulting from the relocation of enterprises in search of labor cost arbitrage Creation of self-employment due to communication services availability Generation of employment for the manufacturing and installation of telecommunications equipment
Economic growth	 Strengthening of economic activity of industrial sectors with high transaction costs (trade, finance, etc.) Consumer surplus generated by new telecommunications services, reduction in travel time, etc.

For example, our analysis has shown that broadband penetration in Spain is driving increase in the number of private sector establishments



Sources: Instituto Nacional de Estadística – INE, Directorio Central de Empresas – DIRCE, TAS Analysis

Similarly, we were able to show that broadband was having a direct impact in the creation of jobs



Source: TAS Analysis

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The impact of telecommunications on society and the economy is directly dependent on the regulatory framework

REGULATORY FRAMEWORK AND Competitive **PUBLIC POLICIES** intensity **INDUSTRY** Investment **DEVELOPMENT** incentives **DIFFUSION AND** Productivity **ADOPTION OF** Incentives to adoption and ICT assimilation **IMPACT ON THE ECONOMY AND SOCIETY**

IMPACT AND INTERRELATIONSHIP OF VARIABLES

The regulatory framework has an impact on ICT diffusion and adoption at two levels



Ensure universal access, by means of addressing the difference between private and social costs
Build efficient competition in those markets affected by network externalities or asymmetric distribution of information

Promote development of human resources (education and training) Promote innovation in organizations and modes of production Utilize the public sector as an R&D incentive mechanism Create capilarity effects that allow for the propagation of the impact of ICT in all industrial sectors (spillover effect)

The regulatory framework has a direct impact on the industry's investment in infrastructure and, consequently, on the pace of innovation



Under the positive cycle, the increase in opex due to competition is more than compensated by the growth in revenues due to price elasticities and new product introductions





But the cycle can turn negative if revenues stop growing due to either market saturation of uncertainty in demand of new products and the regulator continues putting pressure on incumbent



If the cycle turns negative, ICT diffusion could be affected and the positive impact on the economy and society could decrease


COMMUNICATIONS AND ECONOMIC GROWTH

According to these concepts, excessive regulation promoting irrestrictive competition could have a negative impact on the telecommunications industry's innovation and investment



COMMUNICATIONS AND ECONOMIC GROWTH

The growing awareness of the importance of ICT in driving productivity improvements and economic growth will lead national governments to fine-tune their approach to telecommunications regulation

- Given the importance of keeping a balanced pressure on pro-competitive regulation, one would expect that governments will reduce their drive to unrestricted asymmetric regulation which would likely affect the industry's pace of innovation and infrastructure investment
- Conversely, we expect governments to pay increased attention to the definition of regulatory frameworks, with an emphasis on:
 - Withdraw from retail price regulation
 - Monitoring of service quality
 - Promotion of universal service and emphasis on addressing the digital divide
- Similarly, governments would be expected to pay a lot more attention to those policies that are oriented to the creation of intangible capital
 - Training
 - Promotion of innovation in modes of production and organization
 - Leverage of the public sector to promote R&D

The telecommunications industry will be confronting a new wave of regulation driven by five economic and political trends

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Key messages

- The telecommunications industry exhibits high economies of scale, particularly in wireless and also at a functional level of wireline networks
- On the other other hand, economies of scale of content production are dramatically diminishing, resulting on the emergence of a multiplicity of players seeking access to universal distribution networks
- While the original regulatory intent was to foster through asymmetric regulation the creation of a multiple viable competitors, the industry is migrating to an industry structure composed of one, maybe two, dominant infrastructure players, and a number of service-based competitors that continue to be protected by the regulator with little hope of climbing the "investment ladder"
- The emphasis on economies of scale in transport is leading to a worldwide trend towards consolidation of industry players and a reaffirmation of incumbents as dominant players; the return to scale is further reinforced by the need to migrate to high capacity access networks, which accentuate the industry's capital intensity
- In this context, the need emerges to redefine the role of the regulator, transitioning from a mediator of industry transactions among equally powerful operators to an overseer of a central player serving the content generation community

Economies of scale in the wireless industry are significant





Note: 20020001 Operator Data, only one observation labeled by carrier Source: Katz et al. (2002)

However, scale effects can vary regionally as a function of production factor costs



Source: TAS Analysis

Economies of scale in wireline are less significant than wireless

ECONOMIES OF SCALE OF FIXED TELEPHONY INCUMBENTS



Source: Annual Reports, FCC Reports



95% scale due solely to 80% scale in 25% that is not "activity" driven"

- ▶ 95% scale due solely to scale in 25% that is not activity driven
- Category-by-category sourcing analysis suggests scale of 95-98%
- Selected spend categorieadvertising may be higher, similar to SG&A
- Indirect scale proportional (\$) to scale in other categories, e.g. "fewer people/fewer trucks"

But, scale remains important at the functional level of wireline carriers

FUNCTION	EVIDENCE		
Procurement	 No evident scale in cross-company data Benefits in consolidation of function within a single company 		
Advertising	 Economies of large scale promotion proven both across firms and in company mergers 		
Wire Centers	Systemic scale in wire center design		
Call Centers	 Significant scale in infrastructure, workforce management and training 		

On the other hand, the erosion of scale in content generation leads to the emergence of a multiplicity of players





The 'Long Tail' Shows that the Total Volume of Classic DVDs Exceeds The Volume of High Popularity DVDs (Blockbusters) and Drives Between ~50% of Total Revenues

Source: NetFlix

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The return to scale in distribution combined with the erosion of scale in content generation is leading to a new industry structure



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ECONOMIES OF SCALE

This consolidation pattern is consistent with what has been observed in other countries – In the United States, consolidation is resulting on the "*Competitive Rule of Three*"



The final round of consolidation will create two categories of competitors -Integrated Wireline /Wireless Companies vs. Integrated Cable /Wireless Companies

This consolidation pattern is consistent with what has been observed in other countries – Canada has also evolved to a three vertically-integrated structure



(*) Consolidation in the cable TV industry is expected

Source: TAS interviews

The consolidation trend is also occuring in emerging economies: Mexico...



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Brazil could move to a triopoly or duopoly in the medium term



The final outcome depends on the outcome of Telecom Italia's divestiture and exit strategy of financial investors in Telemar and Brasil Telecom

Source: TAS interviews

The deployment of next generation access networks introduces another layer of regulatory conflict between incumbents and governments



In the very near future, we estimate five European incumbents to have implemented a Structural or Functional Separation

COUNTRY	FRONTIER	MODEL	IMPLEMENTATION	DRIVER
Italy (TI)	LoopCo / ServCo y NetCo	Functional	Voluntary	 Reduce regulatory pressure
	LoopCo / ServCo y NetCo	Functional	Voluntary	Authorize merger
Portugal (PT)	Fixed / Cable	Physical	Voluntary	 Obatin resources to cover shareholded incentives
Ireland (EIRCOM)	NetCo / ServCo and Wireless	Physical	Voluntary	 Financial engineering
United Kingdom (BT)	LoopCo / ServCo y NetCo	Functional	Voluntary	 Reduce regulatory pressure
Sweden (Telia Sonera)	Wholesale/ retail	Functional	Imposed	Reduce pressure as a result of fusion

To sum up, the industry consolidation could lead to the need to redefine the regulatory framework

- First phase of regulation (pre 1985):
 - State-owned monopoly
 - Rate of return regulation
 - Utility-based regulation (universal service, service quality monitoring)
- Second phase of regulation (1985-2004):
 - Asymmetric regulation
 - Industry fragmentation
 - Unbundling and access rules
 - Liberalization of retail prices
 - Monitoring of competition
- Third phase of regulation (2005-?):
 - Natural oligopolies (private)
 - Utility based regulation (universal service, interconnection, network neutrality)
- Fourth phase (?):
 - Deregulation
 - New industry cycle

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Key Messages

- The locus of innovation for the global telecommunications industry is shifting to Asia
 - Demand side factors are aligned
 - Critical mass reached in consumer and business markets in China and India: More than 80% of the next billion subscribers will be found in emerging markets
 - Asia includes the most advanced wired and wireless broadband markets in the world (e.g., Korea, Japan)
 - Supply side indicators show accelerating momentum
 - Dramatic increases in number of skilled engineers/scientists graduating in Asia
 - VC funds and MNCs are allocating more and more investment money to Asia
- The shift in each individual Asian country is driven by the interplay of three key factors:
 - Government policies and priorities reflected in industrial and education policies in particular
 - Consumer profile and demographics
 - Capital market sophistication and efficiency
- Complex commercial ecosystems are emerging, which continue to be different in-kind from the US and EU
 - Strong government leadership / engagement
 - Distributed, modular, "open" innovation networks integrating people, processes, and technology
- These trends have significant implications for government regulation
 - Reenergizing of national industrial policies
 - Leveraging the purchasing power and R&D depth of telecommunications companies

MIGRATION OF PRODUCTIVE CAPACITY

Major Asian Markets Are Either World-Class Technology Powers or Rapidly Accelerating Giants



- Mobile phone and broadband penetration in South Korea exceeds that of the US and EU today and both Japan and South Korea are expected to be ahead by 2010
- Wireless and broadband penetration levels in China and India are low but rising fast; by 2010 the number of wireless and broadband subscribers in China will exceed the number in the US by a factor of two

*Size of bubble reflects an average of the wireless and mobile phone subscriber bases in the respective countries Source: R&D Magazine, Battelle, OECD, World Bank, K4D, UNESCO; CIA World Factbook

MIGRATION OF PRODUCTIVE CAPACITY

Aggressive Investment in R&D Is a Characteristic of the Asian Economies and Is One Driver of Their Technological Advancement Against the Rest of World



• The major Asian economies – China, India, Japan, and South Korea – are all above the regression line and invest a higher proportion of economic resources in research and development compared with other countries at their stage of development

*Size of bubble reflects GDP of the individual countries Source: R&D Magazine, Battelle, OECD, World Bank, K4D, UNESCO

Aggressive Educational Policies Are Fueling Technological Progress With Large Numbers of Science and Engineering Graduates



• China and India each graduates 500,000 scientists per year compared to 60,000 in the US

*Size of bubble reflects number of scientists and engineers graduating per year in the economy in question Source: R&D Magazine, Battelle, OECD, World Bank, K4D, UNESCO

MIGRATION OF PRODUCTIVE CAPACITY

The Business World Has Taken Note of the Rapid Growth in India and China and Is Allocating an Increasing Amount of Investment to These Countries



Source: Global R&D Report; Deloitte & Touche; National Venture Capital Association

The four major Asian markets have one thing in common: government intervention, albeit following different patterns

TECHNOLOGY DEVELOPMENT DRIVERS MATRIX

DEVELOPMENT DRIVER	۲	*2		
Degree of general government intervention in economy	Medium	High	Medium	High
Public/private sector collaboration in technology and R&D	Low	High	Medium	High
Fertile technology market ecosystems	Low (in-country) High (export services)	Medium	High	High
In-market consumer pull	Low	Medium	High	High
Availability of highly skilled people	High	High	High	High
Patent enforcement	Low	Low	Medium	High
Access to risk capital	Medium	Low	High	High
	 IT Services Export-led Bangalore is Beacon of Progress for India 	 "China" Miracle The "Korean Model" Plus Scale 	• Technology Applications Powerhouse	 Pan-Asian Trendsetter Increasing Global Impact
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Asia assumes a leadership role through the transfer of product/service innovation

THE INNOVATION "EVOLUTION ROADMAP"



For example, Japan proved to be a disruptive force in the market for video game consoles

Drivers Ecosystem Development of High local Access to capital encourages new local technical consumer for further R&D service offerings demand expertise Next-generation consoles will Degree of Innovation **Disruptive:** perform multiple tasks and will have capability to serve Create systemic as home media centers advances that displace Atari X-Box 360 prior methods and Playstation structures Sony enters market and licenses game X-Box development rights to Playstation Sustaining: multiple companies to Atari's initial Create modular encourage development of Sony's success drives success drives industry ecosystem advances that enhance Playstation Nintendo to enter Microsoft to enter Playstation 2 functions prior methods and market market as a DVD player and comes with numerous structures Nintendo add-ons Product/Service Process Architecture **Business Model** Changes in the way Create new or New methods of New strategies for improve existing production, supply components are capturing value features and distribution linked together Focus of Innovation

THE INNOVATION "EVOLUTION ROADMAP"

Similarly, South Korea has become the one of the leaders in mobile services



India is increasingly innovative in informational technology services

THE INNOVATION "EVOLUTION ROADMAP"



MIGRATION OF PRODUCTIVE CAPACITY

Due to the loss of high technology industrial capability to Asia, governments in Europe and North America could revive telecommunications driven industrial policies

- Europe and North America have lost important capabilities for development and manufacturing of high technology products
 - 70% of worldwide LCD displays are manufactured in Taiwan
 - A substantial portion of semiconductor manufacturing is spread between Korea, Taiwan and China
 - 30% of commercial software sold in the US (excluding in-house development) is produced in India
 - Mobile handset innovation is, in large part today, resident in Korea
- This trend is beginning to raise political implications
 - National security
 - Loss of jobs (blue collar, white collar, research)
- This could lead to enactment of industrial policies that foster regaining a technology edge
- The telecommunications industry has known to play a key role as a linchpin of high technology industrial plans
 - Leverage its purchasing power
 - Force industry players to channel a portion of their profits in R&D

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Key messages

- In recent years, private equity, venture capital and hedge fund rates have started to take investment positions in the telecommunications industry
 - Financial/operating control of incumbents
 - Challengers
- Their approach, consistent with consistent investment objectives, follows a common pattern
 - Incumbents: acquisition based on heavy debt leverage, spinning off of portions of the carrier and selling to other investors, short time horizons
 - Challengers: short term investment in infrastructure aimed at capturing fairly small market positions with a proven business concept, exit strategy within five year time horizon
- This approach raises several important regulatory issues
 - Does a fairly invisible/anonynmous investment ownership model serve well an industry with such an important role in providing a public service?
 - What will the ultimate impact be of unrestricted debt leverage on the health of the industry?
 - Does an unrestricted investment and entry model serve the purposes of consumers and society (in other words, does the Schumpeterian principle of creative destruction make sense in this context?)?

ENTRY OF NEW INVESTORS

As an example, the structural separation proposed for Eircom is driven by financial engineering considerations and a valuation of the access network as a utility



- Babcock & Brown (BCM) wants to separate Eircom in a wholesale business (NetCo) and a fixed retail business (ServCo) linking it to wireless
- The separation aims at extracting a good exit value of the wholesale business, operated as a "utility"
- Additionally, the separation would reduce the regulatory pressure and liberate the ServCo of its debt burden in order to make it attractive to investors – possibly in view of a leveraged buy out

Source: Dow Jones; The Wall Street Journal; HSBC

ENTRY OF NEW INVESTORS

In Spain, private equity investments have been increasingly targeting telecommunications and information technology sector



Source: Equity in Spain 2005, Jose Marti Pellón, Universidad Complutense de Madrid, Abril 2006

Breakdown of investments by industry



- In 2005, the most important investments were Ono in Auna, Amadeus in ICT – others were Cortefiel, Panrico
- In 2006, investments amounted to €2.5 Billon

The cost of construction of WiFi or Wimax networks is relatively low, becoming a potential incentive for investment of private equity investors

	DESCRIPTION	TARGET MARKET	EST. CAPEX 15 CITIES	TECHNOLOGY AVAILABILITY	EXPECTED VIABILITY
WiFi	Wireless technology in IEEE standardized area. A municipal network comprises a network of hot spots providing broadband access	Targeting users with high movility needs, focused on data transmission at moderate prices	\$350-450 MM ⁽¹⁾	2006-2007	MEDIUM
WiMax	Wireless technology in standardized IEEE areas for offering broadband connectivity in longer distances	Needed for areas of lesser density and markets unserved by fixed broadband	\$300-400 MM	2008-2009	HIGH

EXAMPLE OF NEW WIRELESS INVESTMENT

Note (1): Key assumptions: coverage of municipalities in the following cities: Madrid, Barcelona, Valencia, Sevilla, Zaragoza, Málaga, Murcia, Las Palmas, Palma de Mallorca, Bilbao, Córdoba, Valladolid, Alicante, Granada, Tenerife. 300 Kbps por suscriptor, penetración entre 40-50%

Sources: INE, Análysis TAS

tracker

This new investment pattern could lead to some public policy reaction

- Restrictions in capital structure of utilities
 - Stipulated by law in a fashion similar to foreign ownership restrictions
 - Conducted in the context of transactions (like Italian governments reaction in the case of Telecom Italia)
- Restrictions to debt leveraging to preserve sustainable balance sheets
- Obligations of transparency


Key Messages

- Convergent regulatory frameworks are important for implementing strategies and managing investment risk
- Worldwide convergence around the competitive paradigm
- Transition to competitive paradigm follows divergent paths
- Divergence around regulatory frameworks continues to exist
- Divergence around the response to VoIP is apparent
- Regulatory variable will become more complex to manage

Common Regulatory Frameworks Are Critical For Reducing Uncertainty and Managing Risk of Cross-Border Carriers and Global Players

FACTORS PUSHING FOR COMMON REGULATORY FRAMEWORKS

- Supra-National Organizations (European Regulators Group, ITU)
- Policy Imitation Processes
 - Political Communities
 - "Copy Your Neighbor" (Latam Southern Cone)
- Regulatory Strategies of global players

FACTORS PUSHING FOR DIVERGENT REGULATORY FRAMEWORKS

- Distinct Balance of Power Derived From National Industry Structures (e.g., Market Power of Incumbents)
- Idiosyncratic Regulatory/legal Systems(e.g., Rules-based vs. Ad-hoc)
- Political Systems (e.g., PRC)
- Industrial Policies (e.g., Korea)

A Homogeneous Competitive Paradigm Is Emerging In The Industrialized World



COMPETITION IN MOBILE INFRASTRUCTURE (OECD COUNTRIES)



Source: OECD

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However, The Transition To Competition Differs From Country to Country

REGULATORY FRAMEWORK AND INDUSTRY DEVELOPMENT



^{*}Index based on service penetration

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On The Other Hand, Regulatory Divergence Is Still Pervasive Outside The OECD Countries

	LICENSING FRAMEWORK	LLU	INTERCONNECT REGIME	VOIP	FOREIGN OWNERSHIP	UNIVERSAL SERVICE	PRICE CONTROLS
Australia	Open licensing regime	Unbundled, TSLRIC pricing	Lowering fixed-to- mobile termination	TBD	Current limit of 35% will likely disappear	Resulting losses are shared among all carriers	CPI-based
Hong Kong	Unlimited number in 2 tiers & 8 categories	Phasing out incumbent requirement	Incumbent's termination is mandated	2 tiered licensing regime	None	Contributions mandated from all carriers	None
India	31 licenses covering both fixed & mobile	None, but change to allow for 5+ year old loops	Consistent termination across networks	Domestic restriction on PSTN interconnect	Tiered limitations based on service classification	5% of adjusted gross revenue	None
Korea	3 classifications of licensing	Allowed beginning in 2003	Required, but commercially based	Regulated carriers allowed to offer	49% on Key Communications	Resulting losses are shared among all carriers	KT's BB pricing requires approval, voice price caps
Malaysia	Infrastructure & application licenses	Currently none, but changing	Guidelines for LRIC interconnect arrangements	Providers required to have application license	Current limit of 40% in local companies	"Involved" carriers contribute 6% of weighted revenues	Regulated & periodically reviewed
Philippines	335 licenses for 10 different categories		Mandatory, but commercially arranged	Treated as a voice service requiring license	40% limit on all local utilities	Yes, common fund is planned	Voice tariffs must fall in regulated guidelines
PR China	Licenses limited to present incumbents				Phasing in higher limits and available regions		Strict regulatory control & monitoring
Singapore	Facilities-based and service-based	Mandatory provision of UNEs by SingTel	Mandatory, but commercially arranged	Requires license, but little other regulation	Currently no limit for any licensees	Only imposed on SingTel currently	Only SingTel must seek approval
Taiwan	3 classifications of licensing	LLU for voice only agreed to by incumbent	Favored mobile operators, but in state of flux	Interconnection with PSTN restricted	0%, 49% or 60% based on license type	Shared contributions to cover losses	CPI-based for Type I licensees
Thailand	Currently restricted to incumbents for voice		Must interconnect through national incumbents	Basically unregulated	49% for non- reserved businesses	Mandatory without subsidization	Nat'l incumbents effectively set prices

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However, Some Commonalities Do Emerge Within Specific Regulatory Areas

	LICENSING FRAMEWORK	LLU	INTERCONNECT REGIME	VOIP	FOREIGN OWNERSHIP	UNIVERSAL SERVICE	PRICE CONTROLS	
Australia			a					
Hong Kong		rowth	nerci		kes	S		
India	ele	to g	com	t VolF	ty sta	arrier		
Korea	vailab	leans	it on	trea	inorit	all c		
Malaysia	ing a	ls a n	ed bu ns	ow to	tom	nong	ed ba	
Philippines	cens	lired a	equir terr	on h	ricted	len ar	mixe	
PR China	red li	j favo	tion r	ainty	rest	buro	A	
Singapore	Tie	ndling	nnec	ncert	erally	nared		
Taiwan		Inbur	terco		Gen	S		
Thailand			2					
	КЕҮ	Unregulated or Relatively Liberal	Highly	Regulated	Unknown			
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Asian Countries Fall Into Three Broadly Defined Regulatory Models





In the Medium Term, A Convergence Between Industrialized and Emerging Countries Could Materialize

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Key Take Away For Industry Players: Elevate Regulatory Strategy Management At the Top Of Management's Agenda

- Organization: Central functional accountability complemented with regional resources
- Analytical Capability: Systematic stakeholder incorporated in strategy/business planning process
- Specific Approaches: Trade-offs, alliances, scenario building



5. Looking at the future of regulation

Key messages

- The process of industry deregulation has resulted in the emergence of a competitive industry with benefits to consumers and society
- Going forward, however, two alternative regulatory models exist:
 - Extension of current framework resulting in hypercompetitive dynamics, a decline in industry profits and a potential negative impact on the rate of innovation and capital investment
 - Redefinition of the framework that results in selected areas of intervention aimed at ensuring that the natural oligopolies operate fairly to consumers and other industry players
- The model to be chosen will have fundamental implications of the future of the industry

The telecommunications industry in the industrialized world has been evolving to a more competitive environment with erosion of barriers to entry and embryonic convergence



CHANGES IN INDUSTRY DYNAMICS

The current trends indicate an increase in competitive intensity and convergence



CHANGES IN INDUSTRY STRUCTURE

Two industry structure options are possible in the longer term



Regulation will be playing an extremely important role in driving the dynamics of the telecommunications industry in the short and medium term

- The worldwide wave of consolidation and the investment of private equity players is prompting the need to regulate an oligopolistic industry structure, prone to some market inefficiencies
- The need to upgrade access networks to accommodate growing bandwidth requirements can only be met by new networks with high economies of scale, thereby increasing the pressure to get incumbents to allocate capital to infrastructure renewal
- While the industry has achieved tremendous growth, the digital dive risks becoming a permanent fixture of future societies unless governments act decisively

Regulatory pressure will be acting at three levels: multinational, national and subsovereign

- Multinational: prominent rolesto organizations such as the European Commission
- National: dominant role of country-level agencies, generally split between telecom regulators, competition authorities and cabinet-level ministries (Information and Communication, etc.)
- Sub-sovereign: provincial agencies and municipalities
- Relative importance of these entities will vary by region and country
 - North America: dramatic reduction of industry-specific regulatory roles assumed in the past decade
 - Europe: combination of multinational, national and sub-sovereign entities will continue putting
 pressure on industry dynamics around unbundling, acces rules, tariffs and spectrum allocation
 - Asia/Pacific: not following a common model
 - Countries exhibiting a dominant state presence (China)
 - Countries exhibiting industrial policy vectors (Japan, Korea)
 - Counries following a European model (Australia, New Zealand)

Regulatory pressure might end up having an impact on industry performance

- Tariffs (primarily roaming rates and broadband wholesale access)
- Spectrum allocation
- Rules regarding industry structure in terms of restrictions to vertical integration of incumbent carriers
- The continuing regulatory pressure, combined with slowing industry growth will have an impact on industry performance
 - Wireless is reaching a saturation point in the industrialized world and in many emerging economies
 - Broadband penetration is slowing down in the United States, Japan and Korea and is expected to reach a similar stage in other industrialized economies within the next five years
- The slowing down of the two main areas fueling industry growth combined with continuing regulatory pressure will lead to an erosion of revenues and profit margins

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